

CF FAMILY SERVICES MILESTONES

ACTIVITY	DETAILS	TIMELINES			
		18 Aug - 31 Oct '08	1 Nov – 31 Jan '09	1 Feb – 31 Mar '09	1 Apr – 31 Aug '09
Determine CF Family Service enhancement outcome goals and objectives (overall and theme specific), with consistency of service provision to CF families as a key criteria	Define current challenges and service provision gaps for each of the CF Family Service themes ¹	X			
	Inventory available services for each of the CF Family Service themes	X			
	Validate existing research and literature on each of the CF Family Service themes, assessing applicability of past recommendations / activities on the establishment of CF Family Service enhancement outcome goals and objectives	X			
Establish Advisory Committees (AC) and Working Groups (WG) to recommend / determine appropriate policy and program development in each of CF Family Service themes	Develop and promulgate ToRs for AC and WG	X			
	Convene AC ² / WG ³	X			
Assess feasibility, and where appropriate, develop / enhance CF family policy	Expansion of “populations served” to include a broader definition of family to ensure CF family members have viable and accessible avenues to receiving required service	X			
	Adoption of the expanded definition of “populations served” by allied-service providers (DND, CF, VAC and civilian)		X		
	National policy <ul style="list-style-type: none"> - Revise CF Family Services related DAODs - 5044-3, 5044-1, 5044-0, - Revise MFSP Parameters for Practice - Mental health services for children - Mental health services for CF family members - Align VAC and CF family mental health policy - Childcare (implementation and sustainability of required infrastructure, resources to support quality, bilingual childcare services, inclusive of special needs, casual, emergency, respite and LT/PT daycare 24/7) 		X X	X X	X X

¹ CF Family Service themes: education, employment, child care, health care, mental health and social supports, deployment and reunion, and family service enablers

² Advisory Committee will be established for all CF Family Service themes

³ Working Groups will be established for the following themes only: employment, health care, mental health and social supports, and family service enablers

	<ul style="list-style-type: none"> - Employer-supported child care strategy - National standards for quality centre-based and family child care - CF national childcare provider standards - Access to health care by CF family members - Transferability of professional competencies of CF family members - Good Practice and Resource Guide on deployment (MFRC / DSG focus) - CFP 110 to include policy direction on the use of DND infrastructure for on-base family medical clinics - Imposed Restriction policy 	X	X	X	X
Assess feasibility, and where appropriate, develop / revise CF family programs and services	<p>HEALTH CARE programs for CF families</p> <ul style="list-style-type: none"> - Patient registry pilot project (improve, speed access to physicians) - National health card for CF families (will require the designation of CF families as national citizens) - Expansion of patient definition at CF Health Services to include CF families - National medical records database 		X		X
	<p>MENTAL HEALTH AND SOCIAL SUPPORT programs for CF families</p> <ul style="list-style-type: none"> - School –based curriculum focusing on mental health of children of CF families - National adoption of the Speaker’s Bureau family mental health curriculum, and certification of MFRC staff as presenters/trainers - National bereavement program for CF families - Formalized community mental health committees to support emerging needs of CF families - CF-family liaison (ie. family AO) to support families of ill/injured - CF family OTSSC access and service 	X	X	X	
	<p>EMPLOYMENT programs for CF families</p> <ul style="list-style-type: none"> - National job placement program - National job search program - Outplacement programs - Priority hiring - Apprenticeship / retaining programs 		X	X	

	<ul style="list-style-type: none"> - National spousal pension plan - CF family income replacement plan - Employment continuity / advancement programs - OUTCAN employment services, EI access for OUTCAN families - Training / certification / re-certification of CF family members as child care providers - Second language training expansion - Training / certification / re-certification of CF family members as mental health providers 			X X	X X X
	<p>EDUCATION programs for CF families</p> <ul style="list-style-type: none"> - Education (elementary, secondary and post-secondary) database / navigation tool - Curriculum based programs to support CF families with the unique characteristics of the Mil lifestyle - Training / awareness programs for educators on CF family lifestyle 		X	X X	
	<p>CHILD CARE programs for families</p> <ul style="list-style-type: none"> - Accessibility for CF families experiencing irregular work hours, deployments, emergencies, language requirements - Special needs - Casual care - Emergency care – expand eligibility / access - LT/PT care - Child care subsidies (cost sharing based on family income, market costs) - Respite child care for deployment support and medical / mental health care 			X X X X X	X
	<p>DEPLOYMENT & REUNION programs for families</p> <ul style="list-style-type: none"> - Children – books, activities (school, home and community based), facilitator/leader training manuals for service providers & educators - Parenting – books, training for care-givers, activity centres/materials, with a focus on family separation & relocation - Youth – activities (school, home and community based), web-site, support groups, web based connections, peer support 	X X			X

	<ul style="list-style-type: none"> - Adults – pre/post deployment info sessions, books, activities, support groups, TLD-like activities, awareness campaigns, outreach, web based connections, peer support - Parents of CF members - pre/post deployment info sessions, books, activities, support groups, awareness campaigns, outreach, web based connections, peer support - Family – reunion resource tool-kit, resources supporting families through critical incidences, - Care for the Caregiver program - Establish DSG / MFRC collaborative protocols, including reporting, info sharing, service provision, casualty reporting, notification and repatriation - Establish centralized lesson learned / best practices cell - Establish standardized (content and scheduling) training for CF family deployment and reunion service providers 		X			
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Assess feasibility, and where appropriate, develop / revise resources for the provision of services to CF families	Establish mental health resources (professionals) housed in MFRCs with the capacity to provide assessment and treatment				X	
	Establish one MFRC HR resource resident in all JPSUs	X				
	Provide CF infrastructure and HR to support family medical clinics		X			
	Provide access to a dedicated fund for CF families to subsidize costs associated with traveling to/from medical care				X	
	Protected initial and recurring funding for mandated employer-supported child care (0-6)					X
	Establish transition support staff at all MFRCs to aide CF families in establishing / actioning education / employment plans				X	
	National CF childcare provider training / accreditation program					X
	Establish a Child Care Coordinator position at each MFRC					X
	Enhance / expand infrastructure for the provision of child care		X			
	National CF mental health provider training / accreditation program				X	
	Recommend CF FAMILY ENABLER programs for MFRCs					
	<ul style="list-style-type: none"> - Infrastructure – conduct inventory and assess appropriateness of current infrastructure allocations for the provision of CF family programs and services (MFRC and allied service providers), making / actioning recommendations on enhancements / renovations / building 		X			

	<ul style="list-style-type: none"> - Governance – consider various not-for-profit governance models, recommending changes or status-quo to the current MFRP governance model (both national and local) - Pay and benefits for MFRC staff – conduct gap analysis on current pay / benefits of MFRC staff, making / actioning recommendations on enhancements v. status quo - Outreach – assess viability and requirement for expanded MFSP / MFRC visibility / activity in non-tradition CF locations, with non-traditional CF family populations - Recognition and Awareness – below - Relationships & Protocols - Establish a collaborative model to guide the interactions and partnerships of service providers in the delivery of services to CF families 		X		
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Assess feasibility, and where appropriate, develop / revise CF family communication / awareness strategies	Establish common CF family terminology lexicon for service providers (develop and house in a CF family lexicon database)	X			
	Establish a national call centre for CF families		X		
	Deployment & reunion awareness / educational campaigns (increase scope to include CF families typically not accessing MFRC services)		X		
	Deployment support database with ready-to-use resources for service providers & educators	X			
	Establish navigation process by which CF families and service providers can strive for optimal “continuity of care” while transition from CF to VAC		X		
	Strength Behind the Uniform Campaign	X			
	Establish standardized protocols for CF family deployment outreach, communication and PR			X	
	Nationalize a “Hire a military family member” campaign		X		
	Establish central communication centre for mental health		X		
	Establish “CF Family Secretariat”		X		
Introduce CF family badge / medal				X	